LIBRARY AND TECHNOLOGY RESOURCES

Classroom instruction at the University is supplemented by services provided to the entire academic community and by the specialized resources of individual departments, including a number of facilities and collections which are made available to the public.

McIntyre Library

McIntyre Library supports students, faculty, staff and the public through its collections, spaces, and services. For more information, please visit the Library's (http://www.uwec.edu/library/) webpage (https://library.uwec.edu/).

Spaces

- Blugold Makerspace with 3d printers, laser cutter, sewing machines, vinyl cutter, tools, art supplies, and more, for student academic or personal use
- Digital Studio: a multimedia lab with equipment and support in video and audio recording, photography, graphic design and virtual reality
- quiet study areas of the 4th and 5th floor
- group and individual study rooms, collaborative and individual computer stations, an interview room
- Variety of individual and collaborative study areas in a 6-story structure
- a 24-hour study area

Services

- Research assistance, virtual and in-person. Meet with a librarian on a drop-in basis or by appointment.
- Makerspace and Digital Studio workshops and one-on-one training
- Fine-free checkout on most materials
- Borrowing services from other libraries, including all UW System libraries
- Events including therapy dog visits, yoga classes, After Dark welcome party, art installations, sustainability and recycling drives

Collections

- online databases providing access to millions of articles, e-books, streamed videos, statistical resources and more
- more than 500,000 print books, journals and media items
- popular reading collection
- Special Collections and Archives, including historical manuscripts, artifacts, documents, public records, maps, and photographs; rare books; university records and theses; and distinct digital collections
- Equipment for checkout, such as laptop computers, cameras and video/audio recording equipment, data projectors, device chargers, portable PA system and more
- children's and young adult literature collection (Educational Materials Collection)

Learning and Technology Services

Through collaboration with others, we continue to develop innovative solutions to enhance information technology, learning, and teaching. Whether we lend our support to technology, infrastructure, or people, we are committed to the goal of excellence in education at UW-Eau Claire. For more information, visit the LTS (http://www.uwec.edu/lts/) website.

LTS Help Desk

In addition to providing effective and responsive resolution of information technology questions through telephone, email, and walk-in consultation, the LTS Help Desk is the front line of support regarding learning and technology services. Call the LTS Help Desk at 715-836-5711 (or any LTS staff member) for assistance with these services.

Primary service areas include the following:

Communications

- Maintain access to the voice and data communications network, including wireless
- Provide for the security and integrity of data
- Administer email
- Maintain information systems
- Administer voice communications, including Voice over Internet Protocol (VoIP)
- Design, maintain, and support University websites

Learning Spaces

- Repair and provide operational support for equipment
- Design, maintain and modernize classroom technology
- Manage and provide support for general access and curricular computing labs

Distance Learning

- Design and support distance learning technologies for the delivery of synchronous and asynchronous instruction
- Administer and support course management systems (Desire2Learn)
- Provide streaming media capability

Housing and Residence Life

- Support for the computing and networking infrastructure within residence halls

Media and Production

- Record audio and produce soundtracks
- Record and edit video
- Support the campus academic cable system
- Provide instructional and campus photographic needs
- Provide graphic arts support for academic endeavors
- Produce instructional materials

Technical Assistance and Training

- One-on-one technology training
- Group technology training by request
- Curriculum support
- Scheduled technology workshops
- Assist with poster development and printing

Computing Services

(Vicki Lord Larson Hall 1106)

UW-Eau Claire continues to transition to the use of technologies which can put more control into users' hands, speed up processes for students, and increase the efficient use of resources.

MyBlugold CampS allows students web-based access to registration, schedules, course information, and other common links. Students can access grades, request degree audits, and change personal information such as their address and password. MyBlugold CampS also provides links to academic, career, computing, and other resources for students.

All students are automatically assigned an email account, username, ID#, and PIN (Personal Identification Number) upon enrolling in any credit course. If a student enrolls in consecutive terms, the email account will remain continuously in effect.

UW-Eau Claire uses email as a primary means of communication. It is a student's responsibility to activate the University email account since the University distributes grades, bills, and some financial aid information via email. Many instructors and advisers use email to contact students about class assignments and/or require students to correspond or participate via email in some way.

Some courses have web-based components which allow students to not only receive course information on the Web and/or use it for research, but also to communicate with the instructor or other class members, and to collaborate on group projects online. To feel comfortable using the system, an introduction is offered and the LTS Help Desk will provide support.

General Access and Residence Hall labs provide students with access to these campus computing resources as well as standard (e.g., Microsoft) and curricular-specific software. Students may also check out a laptop computer at no charge at the circulation desk in the Library. Students are provided with 200 MB of personal file storage space (the H drive). DeptDir (the W drive) is a network space that professors and students can use to exchange files.

Blugold Insider, MyBlugold CampS, Webmail, and Canvas are available on the university homepage (http://www.uwec.edu).